

WGNSTAR

customer success

From acquisitions to a unified, secure IT operation

WGNSTAR is a global specialist staffing firm supplying talent to global semi-conductor manufacturers. The organisation grew rapidly through acquisition – doubling their US office footprint through two acquisitions within one year.

Challenges

Each acquired company used different IT systems and data-sharing practices. Integrating infrastructure across North America while tightening security for major semi-conductor clients presented an operational and compliance challenge.

Solution

Server Consolidation

- Consolidation of physical servers, migrating to a Microsoft hybrid multi-cloud environment, i.e. (SharePoint, OneDrive, VMware)

Zero Trust Security

- Zero Trust security framework layered across the organisation, including 24/7 managed detection and response, ransomware prevention, Office 365 identity monitoring, endpoint and mobile protection.



Overview

Industry: Semi-Conductor Staffing

Locations: Ireland Headquarters with 8 US Sites

Services: Outsourced IT and Managed Security

Solution (cont'd)

Additional Security Tooling

- Dark web monitoring, phishing simulations, quarterly vulnerability scans, and CISO as a Service.

Day-to-Day User Support

- The DNA helpdesk provides continuous support to individual users across the campus.

Retaining Strategic Oversight

- Thanks to the flexibility and depth of our services, WGNSTAR's global head of IT retains strategic oversight, confident in the knowledge that day-to-day IT operations run seamlessly across a well secured infrastructure.

OUTCOMES

Seamless Integration

WGNSTAR successfully integrated two acquisitions into a single, unified IT framework without operational disruption.

Robust Data Protection

A robust, layered security architecture now protects sensitive candidate data and intellectual property across a globally dispersed workforce.

Improved Security

The organisation achieved ISMS certification and progressed toward Cyber Essentials, strengthening credibility with enterprise clients.

WGNSTAR in their own words

What WGNSTAR say about working with DNA IT Solutions

Geoffrey Stoddart

Vice President, Global Business Development,
WGN Star



We continue to use DNA as our IT partner because of the way that they collaborate with us. They understand how we operate, the scale in which we operate, our restrictions in terms of budget, scale and size. They've supported us, they've guided us, they've given us the technical support we've needed.

I would absolutely have no hesitation in recommending DNA to another business looking for an IT partner here in Ireland."

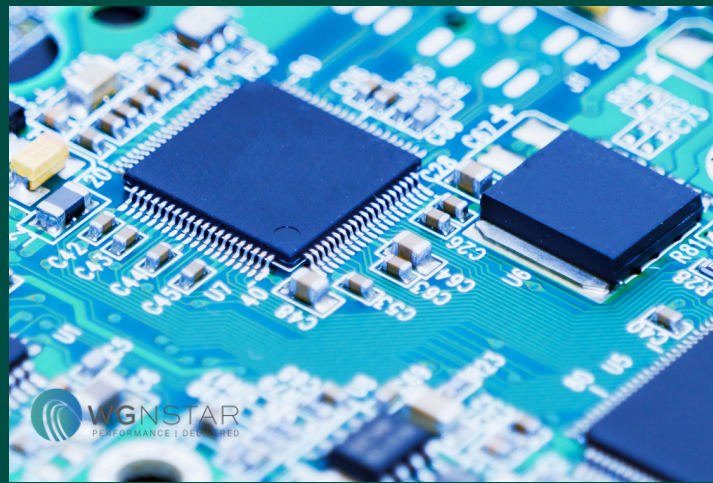
Why DNA IT Solutions

DNA IT Solutions is a security-first managed security services provider, and a previous winner of MSSP of the year at the TechExcellence Awards in 2024 and 2025.

Founded in 2005, we operate from our base in Blanchardstown and currently support customers across 55 global sites in 23 countries – a footprint that has grown directly from long-term relationships with Irish-headquartered businesses that have expanded internationally and brought us with them.

Our approach combines cyber security with governance, risk and compliance and quality standards acting as one cohesive strategy. This avoids a common problem where customers can find themselves throwing money and technology at point products without being guided by an overall strategy.

For more information, see www.dnait.ie



Michelle Quill

Global IT Manager, WGNSTAR



They understand what it is we need and they've been with us from the start. It feels like they're an extension of our IT team. We have a super relationship; I'd be lost without them.

This is where the guys and the team at DNA were crucial. They worked with us to ensure business continuity; to ensure that we could keep functioning and that there wasn't any unnecessary downtime for staff as we were trying to integrate them and bring them into the WGNSTAR family."